Forms can be downloaded from the Parish Council Website www.ingatestone-fryerningpc.gov.uk

Go to 'useful links' then 'Bus Complaints Form' and download

Passenger Transport Complaints Form

Name ----------

Address ----------

---------- Post Code. ----------

Telephone No. ---------- Email --- ----------

Parish Ingatestone & Fryerning

Bus Service No. 351 Date of Incident ----------

Service operating to ---------- Scheduled time of Service ----------

Name of Stop ----------

Reason for Complaint (please tick)

Service operated early	Driver attitude/customer care
Service operated late	Vehicle condition
Service did not operate	Fare/ticketing
Service travelled wrong route	Publicity/timetable

Other, please specify ----------

Details of complaint

When completing this section please be accurate and detailed as possible

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-**Send to:**

Ingatestone and Fryerning Parish Council, Suite 1, 4 The Limes, Ingatestone, CM4 0BE

Tel: 01277 353315 **Email: admin@ingateston-fryerningpc.gov.uk**

Office Hours: Tuesday and Thursday 9.30am – 12.30pm and 1.30pm – 3pm